

updates.

Product guides Connecting with your customers via curated

mango

Seamlessly send out email campaigns to your customers via the "Updates" feature within your MangoCRM account



Feature Overview

Create updates and share updates with clients

What this feature allows you to do is to create quality content within your account, and then seamlessly share them via email with your customers.

Your customers will receive an email asking them to log into their customer account portals to see your updates. Each shared update will display to you, the level of engagement on your customers' end.





Here is what you do

Access your account

Log into your <u>MangoCRM</u> <u>account</u> and head over to your

updates sections.

If you haven't already created the

<u>update</u> you wish to share, this

will be the first step.



art Email Campaign	×	
important contact		
Hi, I thought you would like this		
MangoCRM		ne author
Start		roach to s





Email Campaign

- Once your update is created, a
- Green "Email Campaign" button
- will appear above your new
- update in the Updates area only.

At this point, you can simply click on the Email Campaign button to select your audience, enter a catchy title and be sure to type in your company name or a name your customers will recognize and then click "Start" and your email notifications will start going out



Please note that within this feature, audience selections are made based on Tags

Find out more about tags.



